



**McGill**

McGill Summer Institute in  
Infectious Diseases and  
Global Health

MCGILL UNIVERSITY • MONTREAL • JUNE 19-21, 2019

# QUALITY OF TB CARE

## DAY 1

Wed • June 19

1:00PM – 5:30PM

- Quality: Patient perspectives
- Quality of healthcare in LMICs
- High-quality health systems
- Methods for measuring quality of care

## DAY 2

Thu • June 20

9:00AM – 5:30PM

- Quality of MDR, LTBI and TB-HIV care
- Cascade of care analyses
- Client satisfaction & qualitative research
- Quality improvement

## DAY 3

Fri • June 21

9:00 – 4.30PM

- Quality improvement case studies from countries
- How NTPs can address quality
- How patients can demand quality care

HOSTS



**McGill**



GLOBAL  
HEALTH  
PROGRAMS

Centre  
international  
de TB McGill



McGill  
International  
TB Centre

A PAHO/WHO Collaborating Centre for Tuberculosis Research



MacLean  
Centre for  
Tropical  
Diseases  
McGill University



**McGill**

**M[i]<sup>4</sup>**

Interdisciplinary Initiative in  
Infection and Immunity

Institut de  
recherche  
Centre universitaire  
de santé McGill



Research  
Institute  
McGill University  
Health Centre

Infectious Diseases and Immunity in Global Health Program  
Programme en maladies infectieuses et immunité en santé mondiale

**Course Location:** Centre Mont Royal, 2200 rue Mansfield, 3<sup>rd</sup> Floor

**Course readings and presentations:** Link will be added

\*Faculty and speaker information is available in the *Ukova* event app\*



# DAY 1 AGENDA

## Wednesday, JUNE 19

### Time

12:00-1:00PM

#### **Registration**

*Participants are invited to have lunch before the course begins*

1:00-1:15PM

#### **Introductions**

1:15-1:45PM

#### **Quality: the missing ingredient in TB care & control**

Madhu Pai & Zami Temesgen

1:45-2:15PM

#### **Panel: Quality of TB care: patients' perspectives**

Rhea Lobo, Timur Abdullaev

2:15-3:15PM

#### **The big picture: what do we know about quality of healthcare in LMICs**

Jishnu Das

3:15-3:45PM

*Coffee break*

3:45-4:30 PM

#### **The Importance of High-Quality Health Systems**

Margaret Kruk (via Zoom)

4:30-5:20PM

#### **Overview of methods to measure quality of care**

Jishnu Das

5:20PM

*Group photo*

5:30-7:30PM

#### **Summer Institute Reception**

Venue: SLK Rd | 2042A, Rue Peel, Montreal, QC H3A 2R4

Food and non-alcoholic drinks free. Alcoholic drinks for purchase.

# DAY 2 AGENDA

## Thursday, JUNE 20

### Time

9:00-10:00AM

**Quality of TB Care: constructing and using the TB care cascade**  
Ram Subbaraman

10:00-10:30AM

**Quality of MDR-TB care: gaps and solutions**  
Jennifer Furin

10:30-11:00AM

*Coffee break*

11:00-11:30AM

**Quality of latent TB care: gaps and potential solutions**  
Dick Menzies

11:30-12:00PM

**Quality of TB-HIV care: gaps and potential solutions**  
Jody Boffa, Angela Salomon & Amrita Daftary

12:00-12:45PM

*Lunch*

12:45-1:10PM

**Client satisfaction with TB care: systematic review**  
Danielle Cazabon & Tripti Pande

1:10-1:45PM

**Quality of TB care: insights from ethnography and qualitative research**  
Andy McDowell

1:45-2:45PM

**Addressing quality gaps in the private health sector**  
Puneet Dewan

2:45-3:15PM

*Coffee break*

3:15-4:00PM

**Quality improvement in maternal and child health**  
Elysia Larson

4:00-4:45PM

**Quality improvement: Lessons from Mumbai**  
Daksha Shah

4:45-5:30PM

**Quality improvement: Lessons from Uganda**  
Priya Shete



# DAY 3 AGENDA

## Friday, JUNE 21

### Time

9:00-9:45AM

**Quality improvement: Lessons from South Africa**

Lindiwe Mvusi

9:45-10:30AM

**Quality improvement: Lessons from USAID-supported field projects**

Charlotte Corvin

10:30-11:00AM

*Coffee break*

11:00-12:00PM

**The science of quality improvement: an introduction**

Bruce Agins

12:00-1:00PM

*Lunch*

1:00-2:00PM

**Quality improvement in HIV/AIDS**

Bruce Agins

2:00-3:00PM

**Panel discussion: How can national TB programs address gaps in quality?**

NTP managers (TBA)

3:00-3:30PM

*Coffee break*

3:30-4:30PM

**Panel discussion: How can patients & civil society demand quality care and hold NTPs accountable?**

Rhea Lobo, Timur Abdullaev, Austin Obiefuna

4:30PM

**Evaluations and closure**